



545-4 Johnson Ave, Bohemia NY 11716

Ph: 800-448-5188

Ph: 631-981-4277

Fax: 631-981-4299

Gold Glass Group “Paint De-lamination” Program

Gold Glass Group RETENTION TAPE is designed to perform as a temporary holding mechanism for automotive glass rubber/plastic moulding. It is designed to temporarily retain the rubber/plastic moulding in the proper position on the vehicle while the urethane adhesive is “curing” or “setting-up”.

Gold Glass Group also provides a line of UNIVERSAL MOULDINGS that rarely require the use of retention tape. Part specific mouldings, though are sometimes required on certain applications, tend to often require RETENTION TAPE.

Paint-De-lamination

Moulding retention tape, under certain conditions, has been claimed to be the cause of “lifting” or “delaminating” automotive paint finishes from the surface of the vehicle. However, the automotive industry has acknowledged that certain vehicle models over several years were recalled due to improper bonding of the paint finish to the surface of the vehicle. Additionally, vehicles that are repainted in the aftermarket and are not properly “prepped” prior to painting can be a source of poor bond adhesion of the paint to the vehicles surface.

In general, poor paint bond is the fault of either the paint and/or the surface to which it is applied. Caution on the part of the glass installer, when it comes to the condition of the paint on the vehicle that is being serviced, it is critical to not allow the tape to facilitate de-lamination of the paint.

Recommendations

1. The tape must be applied to a clean, dry, scale and blister-free surface.
2. The tape should be removed before exceeding 24 hours after initial application.
3. The installer and/or customer should remove the tape slowly at a 90 degree angle and at the constant rate of speed. Avoid fast, “jerky” removal of the tape from the surface.

Gold Glass Does Provide a Limited Paint De-lamination Guarantee.

Call 800-448-5188 for Details.



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Gold Glass Group “Paint-Delamination” Guarantee

Should our tape cause a paint delamination, Gold Glass will reimburse the customer up to \$150 towards a repair when the following conditions have been satisfactorily met:

- The tape was purchased no more than one year prior to its use.
- The car has not been repainted.
- The car is not more than seven years old.

Gold Glass Group will pay up to three claims per year per Installation Company over the course of one year if the following are provided:

- A sample of the tape with the delamination paint attached
- A completed signed payment request
- A written estimate of the cost



PAINT DELAMINATION REIMBURSEMENT VOUCHER

Installation Company: _____
Contact Name: _____
Address: _____
City, State, Zip Code: _____
Telephone #: _____ Fax #: _____

Customer: _____
Address: _____
City, State, Zip Code: _____

Check payable to: Name: _____
Address: _____
City, State Zip Code: _____

Today's Date: _____
Date of Paint Delamination: _____

Year, Make, and Model of Automobile: _____
VIN #: _____

CHECKLIST: Please include the following items upon returning this form:

- _____ 1. A sample of the tape with the delaminated paint attached.
- _____ 2. A written estimate of the repair cost.

Gold Glass Group will reimburse up to (and not exceeding) One Hundred and Fifty Dollars (\$150 U.S.D.) per automotive vehicle.